# **Tier Six Privacy Policy**

Effective January 1, 2024

## **About Our Privacy Policy**

1863567 AB Inc., DBA Tier Six Solutions ("Tier Six") respects the privacy of our users and clients in all aspects of our business interactions, whether through the use and/or access of any of our systems such as our websites, mobile and other internet accessible applications or any of our other products, services or other interactions or communications (collectively the "Tier Six Systems") with clients and users. By using Tier Six Systems, you consent to the use of your information about you in accordance with this Tier Six Privacy Policy, which governs the way in which Tier Six collects, uses, stores, maintains and discloses information collected from and about you and other users (collectively the "Users") of Tier Six Systems.

## Information Collected by Tier Six

Tier Six, through the Tier Six Systems as well as through other interactions with clients and Users, may gather, collect and aggregate various data and information provided by you and from and about Users in various ways. Such data and information ("User Data") may include, but is not limited to:

- 1. names, addresses, telephone numbers, mailing addresses, email addresses, company names and other information about or related to you and Users
- 2. your IP address, the type of computer or device you are using, other device information, the type of browser and/or operating system being used and your mobile service supplier or internet service supplier
- 3. date and times and other specifics related to User use of and access to Tier Six Systems
- 4. emails from Tier Six that are opened by Users and links clicked on from within those emails
- 5. location information, collected only with your permission

#### What Tier Six Does with Your Information

Tier Six may use User Data for various purposes which may include, but not be limited to, providing normal and requested services to Users such as; user account management; customer support, diagnosis and remedy of system technical and service issues; to contact Users via email, telephone, chat or other methods, consent for which will be obtained when and via methods as may be required by law; and to improve Tier Six Systems and customer service.

#### **Information Shared by Tier Six**

User Data may be shared internally with Tier Six employees and contractors as necessary to deliver Tier Six Services to Users. Tier Six does not sell, trade, or otherwise share User Data outside of Tier Six except as described below:

1. If and as may be required by law; or to protect and defend Tier Six legal rights, property or other interests or those of our affiliates or other Users or members of the public; or to protect against fraud

2. To service providers, affiliates and other third parties as may be used or contracted to help provide Tier Six Systems to Users in conjunction with or on behalf of Tier Six. Such service providers may include providers of data storage or processing infrastructure, CRM systems, payment processing, cloud computing systems, email providers, customer support systems, banks and other systems and service providers. Services from and User Data shared with these providers are subject to their own individual privacy policies.

## **Cookies, Links and Data Collection Technologies**

Tier Six Systems may use or expose Users to various technologies, such as web browser cookies, web beacons, widgets and other applications and technologies ("Data Tech") which may collect User Data and other information. Data Tech may be provided by Tier Six, with any User Data collected subject to this Tier Six Privacy Policy, or may be provided and owned by third parties with any User Data or information collected subject to use in accordance with those third parties' privacy policies and terms of use. Data Tech may be used by Tier Six and third parties, on Tier Six's behalf and on their own behalf, to transmit information to Users or about Users and connect information about Users from different sources, websites, devices, and mobile applications. Users may find advertising, website links or other content displayed or accessible via Tier Six Systems that may link to third party websites or systems. Tier Six may not control such content or links and is not responsible for the practices, privacy policies, content or terms of use of third parties or their systems. Tier Six suggests and recommends that Users should review and understand the applicable privacy policy and other information from such third parties before deciding to visit, use or share information with any such third parties or their systems.

## **User Age Limit**

Tier Six Services are not directed to nor meant to be offered to Users under the age of eighteen (18) years. Users under this age should not use Tier Six Systems or submit any personal information to Tier Six.

## Anti-Spam Policy

Tier Six, in accordance with any applicable laws or statutes, provides email or other communication to Users as requested and agreed to by Users through acceptance of this Tier Six Privacy Policy and/or Tier Six Terms of Use or other methods. All emails sent to Users will be compliant with CASL (Canadian Anti-Spam Legislation) and will include the option to unsubscribe from receiving emails or other electronic communication from Tier Six.

#### **Changes to this Tier Six Privacy Policy**

Tier Six may update this Tier Six Privacy Policat any time at its discretion or as may be otherwise required. If changes are made, date at the top of this Privacy Policy will be updated. You agree and acknowledge that it is your responsibility to review this Tier Six Privacy Policy periodically to become aware of any updates or modifications.

## Acceptance of These Terms

By using or accessing the Tier Six Systems, Users are indicating acceptance and agreeance with this Tier Six Privacy Policy. If you do not agree to this Tier Six Privacy Policy, do not use or access any

Tier Six systems. Your continued use and access to Tier Six Systems following any posting of changes to this policy will be considered as your acceptance of any such changes.

#### How to Contact Tier Six

If you have any questions or comments about this Tier Six Privacy Policy or if you would like us to update information we have about you or your preferences, please contact us by email at Contact@TierSix.io